



Senior Agency Official for Records Management 2020 Annual Report

The National Archives and Records Administration (NARA) requires Senior Agency Officials for Records Management (SAORM) to provide an annual report demonstrating how agencies are handling important records management initiatives as identified by NARA.

NARA uses the reports to determine the overall progress of the Federal Government in managing its records and the transition away from paper to digital formats, and to identify best practices and model solutions within Federal agencies.

On June 28, 2019, the Office of Management and Budget and the National Archives issued a memorandum: *Transition to Electronic Records* (M-19-21) to ensure that all Federal records are created, retained, and managed in electronic formats by December 31, 2022. This year's SAORM report provides an opportunity for agencies to report on plans and progress towards the milestones and target goals in this memorandum, as well as other important records management initiatives.

The reporting period begins on January 19, 2021, and reports are due back to NARA no later than March 19, 2021.

NARA plans to post your 2020 SAORM report on the NARA website upon receipt. Please ensure that your agency's report is a publicly releasable version. This action is in the interest of transparency in Government and to promote collaboration and communication among agencies. NARA intends to list any non-responding agencies in a summary report and on the website.

Instructions for Reporting:

- This template covers both records management program developments towards the transition to electronic recordkeeping outlined in M-19-21 through December 31, 2022, and other aspects of agency records management programs.
- Please be brief and precise in your answers. Limit answers to each question to no more than 500 words.
- Please complete the questions/items below and send the report to rmsselfassessment@nara.gov. Include the words "SAORM 2020 Annual Report - [Agency Name]" in the subject line of the email.
- If you are responsible for records management in multiple agencies, components, or bureaus, please determine how you will submit reports to NARA. While NARA prefers a comprehensive report, you may submit separate reports for each component.

Provide the following information (required):

- Name of SAORM: Steven Aitken
- Position title: Legal Advisor
- Address: Room 296, Eisenhower Executive Office Building

1. What agencies, bureaus, components, or offices are covered by this report and your position as SAORM and which will be reporting separately?

Please provide a list, and also indicate any that are new or have been changed due to reorganization or other circumstances.

A: This report covers the Office of the Intellectual Property Enforcement Coordinator (IPEC), which is a small office within the Executive Office of the President (EOP).

IPEC became a stand-alone EOP component during FY2020, having previously been located within the Office of Management and Budget.

2. Has the COVID-19 pandemic changed any policies or practices related to records management at your agency?

Yes

No

Do not know

Please explain your response (include details of specific challenges, if applicable):

3. Does your agency have an established information governance framework that connects records management, data management, and other agency information lines of business? (A relationship between CIO, CDO, SAORM, DRO/ARO, RM Staff)

Yes

No

Do not know

Please provide details on what support is needed:

A: The EOP is comprised of multiple components, one of which is IPEC. Within the EOP, the Office of Administration (OA) provides enterprise-wide services, including information technology, for all EOP components. Due to IPEC's small size, the SAORM also serves as the Agency Records Officer (ARO), and there are no additional Records Management (RM) staff within IPEC.

4. Has your agency made progress towards managing all permanent records in an electronic format with appropriate metadata by December 31, 2022? (M-19-21, 1.2)

Yes

No

Do not know

Please explain your response (include specific goals and example metrics):

A: The EOP is comprised of multiple components, one of which is IPEC. Within the EOP, the Office of Administration (OA) provides enterprise-wide services, including information technology, for all EOP components. OA has acquired an object-based storage solution for long-term electronic records management.

5. Has your agency made progress towards managing all temporary records in an electronic format by December 31, 2022? (M-19-21, 1.3)

Yes

No

Do not know

Please explain your response (include specific goals and example metrics):

A: The EOP is comprised of multiple components, one of which is IPEC. Within the EOP, the Office of Administration (OA) provides enterprise-wide services, including information technology, for all EOP components. OA has acquired an object-based storage solution for long-term electronic records management.

6. Is your agency investing resources in IT to support the transition to electronic recordkeeping?

Yes

No

Do not know

Please explain your response. If Yes: Please include specific examples of resources and how this will support records management processes. If No or Do not know: Please explain.

A: The EOP is comprised of multiple components, one of which is IPEC. Within the EOP, the Office of Administration (OA) provides enterprise-wide services, including information technology, for all EOP components. OA has acquired an object-based storage solution for long-term electronic records management.

7. To meet the requirements of M-19-21, 1.3, related to records storage facilities, does your agency have plans to use commercial storage to replace agency-operated records centers and NARA Federal Records Centers by December 31, 2022? (M-19-21, 1.3)

Yes

No

Do not know

Please explain your response (include specific goals and example metrics):

A: IPEC does not have plans to use commercial storage.

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8. Does your agency have policies and procedures that include documentation to ensure records of newly appointed and outgoing senior officials* are properly captured and/or processed and not improperly removed, altered, or deleted including electronic records and email?

*Senior officials are the heads of departments and independent agencies; their deputies and assistants; the heads of program offices and staff offices including assistant secretaries, administrators, and commissioners; directors of offices, bureaus, or equivalent; principal regional officials; staff assistants to those aforementioned officials, such as special assistants, confidential assistants, and administrative assistants; and career Federal employees, political appointees, and officers of the Armed Forces serving in equivalent or comparable positions.

Yes

No

Do not know

Please explain your response (include specific details of policies and procedures):

A: IPEC has documented procedures to ensure that records of outgoing senior officials are properly captured and/or processed and not improperly removed, altered, or deleted – including electronic records and email.

The EOP is comprised of multiple components, one of which is IPEC. Within the EOP, the Office of Administration (OA) provides enterprise-wide services, including information technology, for all EOP components. OA has acquired an object-based storage solution for long-term electronic records management.

9. Do you, as the SAORM, see challenges within your agency in meeting the goal of fully-electronic recordkeeping?

Yes

No

Do not know

Please explain your response (include details of specific challenges, if applicable):

A: The EOP is comprised of multiple components, one of which is IPEC. Within the EOP, the Office of Administration (OA) provides enterprise-wide services, including information technology, for all EOP components. OA has acquired an object-based storage solution for long-term electronic records management.

10. Do you have suggestions for NARA to improve its engagement with you as the SAORM?

Yes

No

Do not know

Please explain your response (include any comments on previous NARA SAORM engagements, topics for future engagements, or other suggestions):